

SYSTEM POLICY

PIZARRAS PÁRAMO is a company that seeks to grow and evolve, progressing steadily and reaching all goals through the use of an Integrated Management System. This management system covers two key areas: Quality and the Environment. Our company's focus is on the extraction, processing and marketing of slate.

PIZARRAS PÁRAMO's policy is summarised in the following general guidelines:

- The philosophy of **PIZARRAS PÁRAMO** is based on Quality, synonymous with **EFFICIENCY**. This is a key factor in our competitiveness, and therefore we believe **QUALITY IS THE RESPONSIBILITY OF ALL AT OUR COMPANY**.
- **QUALITY** is the compliance with all requirements, including those of our clients.
- **QUALITY** is the **SATISFACTION OF ALL OUR CLIENTS**, through the commitment of the company to meet the needs and requirements specific to our clients, as well as all applicable legal and regulatory requirements
- **QUALITY** requires the participation and collaboration of **ALL**, so it is essential to ensure that **MOTIVATION, TRAINING, COMMUNICATION AND ENFORCEMENT** are utilised by all people working at our company.
- **PIZARRAS PÁRAMO** is centered on a permanent aim of **CONTINUOUS IMPROVEMENT** of both the production process and the efficiency of the management system, for which **BEING PREPARED** is a fundamental aspect. The management system maintains a constant high level of innovation in the development and performance of our services in order to ensure client satisfaction, as well as to inhibit any negative environmental impact.
- We try as much as possible to restrict our consumption of natural resources, in order to avoid the risk of them diminishing.
- We aim to protect the environment and our local area through actions and measures aimed at the prevention of any pollution that could be generated by our industry. The improvement of our environmental performance is also vital, especially in relation to the production of waste, we encourage reduction, reuse and recycling, as well as the efficient use of energy.

This integrated policy provides a framework for establishing and reviewing our objectives, and is to be communicated to the entire company and revised when deemed necessary.

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